### **Boston Medical Center** Care Net Plan and **Boston Healthy Co** Access Proje

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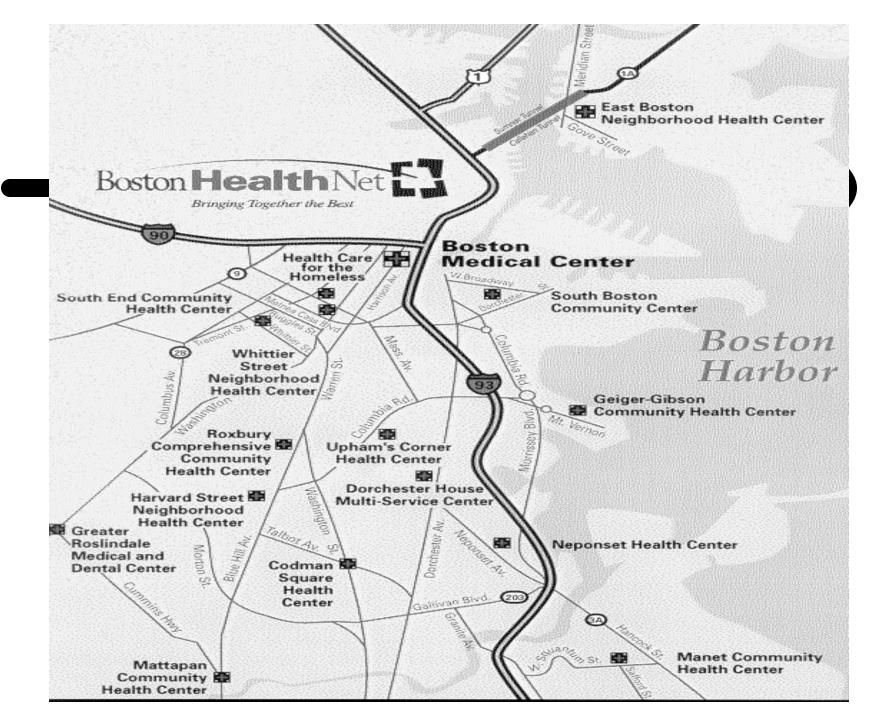
#### BMC Care Net Plan & Boston CAP

- Partnersnip Boston Healtning
- Age of partnership 7 years
- HCAP funded March, 2001
- Lead Agency Boston Medical Center
- Other partnership grants HRSA ISDI; The Boston Foundation; Anonymous Corporate Foundation (EMR implementation, 8 CHCs)
- Future Directions Chronic Disease Registry;
   Quality Improvement; Care Management

### Network Partners

- Boston Medical Center
- Boston Health Care for the Homeless Program
- Boston University School of Medicine
- Boston Medical Center HealthNet Plan (Medicaid)
- Division of Health Care Finance and Policy

- Nine
- Codman Square
- Dorchester House
- East Boston
- Greater Roslindale
- Harvard Street
- Mattapan
- South Boston
- Upham's Corner
- Whittier Street



#### Overall Network Goals

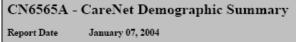
Exceptional care without except

 A medical home and PCP for individuals, regardless of insurance status

 A managed care approach for individuals and families who do not have health insurance Network Strategies

- Data warehouse and current data re
- Ulinical interventions
  - Diabetes
  - Emergency Department Visits
  - Transition (Discharge) Planning
  - Breast Health Referrals
- Data Analysis
  - Impact of Primary Care on health care Costs & Admissions
  - Impact of Care Management on Ambulatory Care Sensitive Conditions
  - Impact of Care Management on specific Patient Populations

### CareNet Demographic Summary Gender and Age



Member Count 44,653

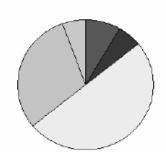
BOSTON MEDICAL CENTER Care Net Plan
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Gender	Total
F	23,539
М	21,114
Total	44,653



■ F	52.7%
■ M	47.3 %
Total:	100.0%

Age Range	F	M	Total
12 and Under	1,907	1,873	3,780
13 - 18	1,281	1,305	2,586
19 - 39	11,586	10,665	22,251
40 - 64	7,176	6,351	13,527
65 and Over	1,589	920	2,509
Total	23,539	21,114	44,653



■ 12 and Under	8.5%
■ 13 · 18	5.8%
□ 19 - 39	49.9%
40 - 64	30.3%
■ 65 and Over	5.5%
Total:	100.0%

## CareNet Demographic Summary Ethnicity and Language

CN6565A - CareN	et Demograp	phic Su	mmary
Report Date	January 07, 2	004	
Member Count 44,653			
Ethnicity	F	М	Total
Amer Indian/Native Amer	27	27	54
Asian/Pacific Islander	844	785	1,629
Black/African-American	4,828	4,182	9,010
Hispanic/Latino	8,060	7,181	15,241
Not Available	5,899	5,289	11,188
Other	997	842	1,839
White	2,884	2,808	5,692
Total	23,539	21,114	44,653
Lauguage	F	M	Total
English	9,263	8,771	18,034
Spanish	8,043	7,088	15,131
Portuguese	1,519	1,263	2,782
Haitian Creole	1,376	861	2,237
Unavailable	822	729	1,551
Others	2,516	2,402	4,918
Total	23,539	21,114	44,653

# CareNet Demographic Summary Zip Code & City

#### CN6565A - CareNet Demographic Summary

Report Date

January 07, 2004

Member Count 44,653

	MEDICAL			<-
Car	eNe	t P	lán	に

Zip Code and City	F	M	Total
02128 East Boston	5,367	5,099	10,466
02124 Dorchester Center	1,856	1,571	3,427
02151 Revere	1,556	1,213	2,769
02125 Uphams Corner	1,214	1,110	2,324
02150 Chelsea	1,310	1,003	2,313
Others	12,236	11,118	23,354
Total	23,539	21,114	44,653



### Network Funding and Duration

HCAP/CAP funding from HRS/

March, 2001 to September, 2004

 Massachusetts funds "free care pool' for the uninsured (Division of Health Care Finance and Policy)

> Tobacco Tax, Hospital and Insurer Payments, State Budget

### Successes to Date

- Creation of Data Warehouse
  - 75,000 patients
  - 4 year period
  - Across health center and hospital sites
- Clinical Interventions

Foundation support

State involvement

Keys to Our Success

- Multi-level collaboration
- Decision-Makers
  - CHC Executives and Medical Dire
  - Hospital Executives
  - BUSM Department Chair
- Front Line Staff
  - Nurse Care Managers identified barriers to care and prioritized intervention areas
- Special Knowledge Groups
  - Women's Health referrals
  - EMR templates
  - Diabetes

### Technical Resources

- CAP funded data warehouse
  - 4 years of data on 75,000 patient
- EMR (Logician) used at BMC and CHCs

Providers committed to maximizing health information for quality improvements

IT support from BMC's Medicaid MCO

### Getting to the Next Level

- Collect data on effectiveness and e
- Create MPI and clinical Registries to extract data on chronic conditions from EMRs and provide feedback to Providers
- Work closely with the Commonwealth to develop both disease-specific and high-utilizer care management interventions

Document the need for a managed care plan for the uninsured